

The logo consists of a dark blue square containing a white letter 'I', followed by the word 'LOOK' in a bold, dark blue, sans-serif font.

IPLOOK MCPTT Network Management Operation Manual

IPLOOK Technologies

www.iplook.com



Cluster scheduling operation manual



IPLOOK Technologies / IPLOOK Technologies Co., Limited

Date (2020-02-01)

Document Version (V3.0)

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1 Overview

This document provides guidance for the startup and operation of the IPLOOK dispatch cluster & network management.

1.1 Software overview

The function of dispatch-network management system is divided into two parts:

- configuration management dispatching system service
- configuration management dispatching software display

1.2 Function module

1. Support general-user authority and super-user authority of network management software. Ordinary user rights can configure the scheduling software, and super users have all rights.
2. Configure dispatch system services: access core network configuration, dispatch software, call bills, recording and other configurations; dispatch system information status query
3. Support partition dispatch configuration; support multiple dispatch console configuration; support configuration of time server; user query; user addition; user deletion; user modification; user batch addition, deletion, modification and check; save settings; clear settings; device restart; set call center number ; Set emergency numbers; dispatch groups; conference groups;
4. Support the same number self-oscillation configuration
5. Support voice message sending configuration

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6. Operation log

2 Software start

Open the Google browser and enter `http://192.168.108.108:8090/`, the format is "http://server's IP address: port number" to access the network management software, as shown in the figure:

Note:

1. The initial passwords of admin and user users are both admin123.
2. Only Google version 75.0.3770.100 (official version) (64-bit) and above are supported.
3. Resolution only supports 1080x1920.



Figure 1: Login

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3 Software operation instructions

3.1 Main interface

The content displayed on the main interface is restricted by the authorization code service.

3.1.1 admin user login main interface

In the scheduling network management software, only one user can log in to the software at a time. The admin user has all operation permissions, and the interface after login is as shown in the figure:



Figure 2: home page for admin

3.1.2 User login to the main interface

The user only has the operation authority of some modules, and the interface after login is as shown in the figure:

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Figure 3: home page for user

3.2 Software Operation

The usage scenarios of the following operations are based on business usage.

3.2.1 Dispatch System Configuration

3.2.1.1 New Dispatch System

On the homepage, click Dispatching System Configuration -> Click Add, enter the center number, emergency call number and other related information, and click the submit button to successfully add the center number. The extended dispatching station and multiple dispatching stations under the same center number cannot be used at the same time, as shown in the figure:

调度系统配置新增

中心号码: * 紧急号码: *

调度设置1

调度台地址1: * 视频调度席1:

调度号码1: * 调度名称1: *

调度号码2: * 调度名称2: *

调度设置2

启用调度设置2

调度台地址2: 视频调度席2:

调度号码3: 调度名称3:

调度号码4: 调度名称4:

调度设置3

启用调度设置3

调度台地址3: 视频调度席3:

调度号码5: 调度名称5:

调度号码6: 调度名称6:

拓展调度台

启用拓展调度台

拓展号码1: 拓展名称1:

拓展号码2: 拓展名称2:

Figure 4: New Dispatch System

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3.2.1.2 Modify the Dispatch System

On the homepage, click Dispatching System Configuration->Select a Center Number->Click Modify, modify the center number, emergency call number and other related information, click the submit button, and successfully modify the center number, as shown in the figure:

The screenshot shows a web form titled "调度系统配置修改" (Dispatch System Configuration Modification). The form contains the following fields and sections:

- Center Number (中心号码):** 1000 *
- Emergency Number (紧急号码):** 1001 *
- Dispatch Settings 1 (调度设置1):**
 - 调度台地址1: 192.168.220.117 *
 - 视频调度席1: 60007
 - 调度号码1: 60001 *
 - 调度名称1: 调度员名称一二三四五六七八九 *
 - 调度号码2: 60002 *
 - 调度名称2: 调度员名称二三四五六七八九十 *
- Dispatch Settings 2 (调度设置2):**
 - 启用调度设置2
 - 调度台地址2: 192.168.220.118
 - 视频调度席2: 60008
 - 调度号码3: 60003
 - 调度名称3: as
 - 调度号码4: 60004
 - 调度名称4: fg
- Dispatch Settings 3 (调度设置3):**
 - 启用调度设置3
 - 调度台地址3: 192.168.220.31
 - 视频调度席3: 60009
 - 调度号码5: 60005
 - 调度名称5: hj
 - 调度号码6: 60006
 - 调度名称6: kl
- Expanded Dispatch Console (拓展调度台):**
 - 启用拓展调度台
 - 拓展号码1: [Empty]
 - 拓展名称1: [Empty]
 - 拓展号码2: [Empty]
 - 拓展名称2: [Empty]

Buttons: 提交 (Submit), 取消 (Cancel)

Figure 5: Modification

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3.2.1.3 Delete the Dispatch System

On the homepage, click on the dispatch system configuration -> select a center number -> click delete, and click the OK button in the prompt pop-up window to successfully delete the center number, as shown in the figure:

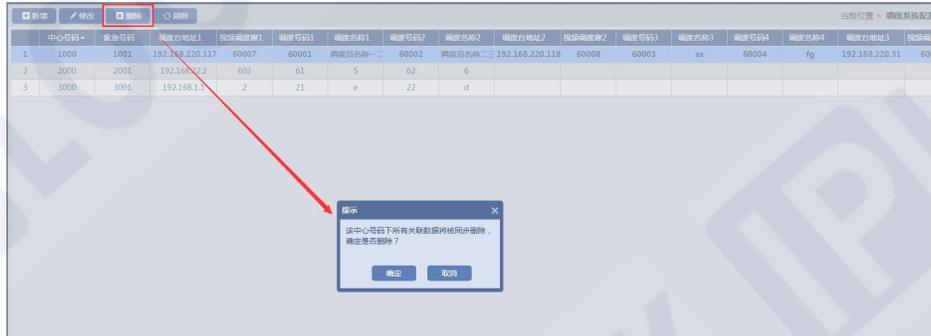


Figure 6: Delete the Dispatch System

3.2.1.4 Refresh the Dispatch System

On the home page, click the scheduling system configuration -> click refresh, the page is successfully refreshed, as shown in the figure:

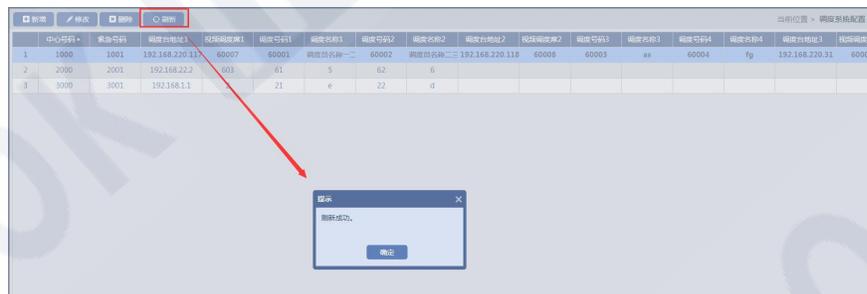


Figure 7: Refresh the Dispatch System

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3.2.2 Department configuration

3.2.2.1 New Department

On the homepage, click Department Configuration -> Click Add, enter the department name and remarks, and click the OK button. The department is added successfully, as shown in the figure:



Figure 8: New Department

3.2.2.2 Modify department

On the homepage, click Department Configuration->Select a Department->Click Modify, modify the department name and remarks, click the OK button, the department is successfully modified, as shown in the figure:



Figure 9: Modify Department

3.2.2.3 Delete Department

On the homepage, click Department Configuration->Select a Department->Click Delete, and click the OK button in the prompt pop-up window to successfully delete the department, as shown in the figure:



Figure 10: Delete Department

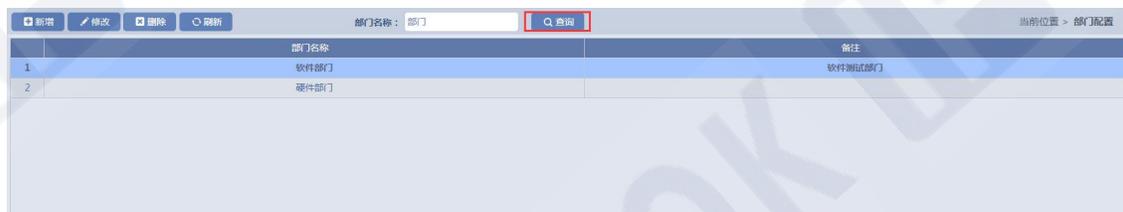
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3.2.2.4 Refresh the department configuration page

On the homepage, click Department Configuration->Click Refresh, and the page is successfully refreshed, as shown in the figure:

3.2.2.5 Search Department

The department name supports fuzzy query. You can enter the part of the department name and click the query button to successfully query the department information, as shown in the figure:



The screenshot shows a web interface for department management. At the top, there are buttons for '新增' (Add), '修改' (Edit), '删除' (Delete), and '刷新' (Refresh). Below these is a search bar with the text '部门名称: 部门' and a '查询' (Search) button. The main content is a table with the following data:

	部门名称	备注
1	软件部门	软件测试部门
2	硬件部门	

Figure 1 1 : Search Department

3.2. 3 User number configurations

3.2.3.1 Add a single user

On the home page, click User Number Configuration -> Click Add, drop down to select the center number, number type, priority, user authority and enter the user number, user name and other information, click the submit button, the user is added successfully. as the picture shows:

用户号码配置新增

中心号码：请选择 * 部门名称：请选择

用户号码： * 用户名称： *

号码类型：请选择 * 优先级：请选择 *

用户权限：请选择 * 摄像机：请选择

自动录音 丢号服务 遇忙通知 短信服务 一卡一号

高级设置

关机前转接

无条件转接 遇忙转接

无应答转接

关联号码1 关联号码2

提交 取消

Figure 1 2: Add a single User

New number rule:

- The newly added number type is fixed-phone number, you can bind the camera.
- Only when the newly added number is a 4G mobile phone can the "one card, one number" service be enabled.
- The new number type is an external number, and the first digit of the number can be 0.
- The "Short Message Service" service is enabled to enable the "Lost Number Service" and "Busy Notification".

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➤If "Unconditional Transfer" is enabled in the advanced configuration, the services of "Transfer Before Shutdown", "Transfer Busy" and "Transfer on Busy" cannot be enabled

3.2.3.2 Modify a Single User

On the homepage, click User Number Configuration->Select a User->Click Modify, modify user-related information, click the Submit button, user information is successfully modified, as shown in the figure:

用户号码配置修改

中心号码：1000 * 部门名称：请选择

用户号码：11004 * 用户名称：11004 *

号码类型：4G手机 * 优先级：3 *

用户权限：市话 * 摄像机：请选择

自动录音 丢号服务 遇忙通知 短信服务 一卡一号

高级设置

关机前转接

无条件转接 遇忙转接

无应答转接

关联号码1 关联号码2

提交 取消

Figure 1 3: Modify a Single User

3.2.3.3 Delete a Single User

On the homepage, click the user number configuration -> select the user in the list -> click delete, and click the OK button in the prompt pop-up window to successfully delete the user, as shown in the figure:

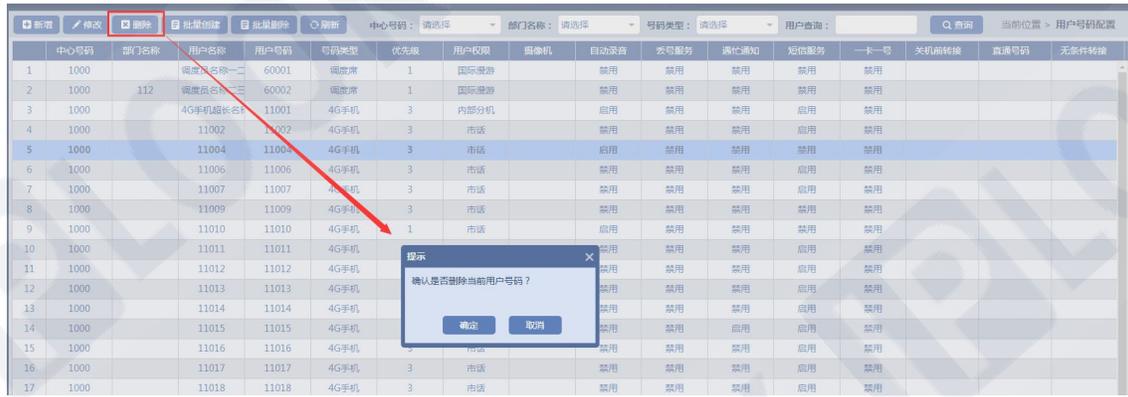


Figure 1 4: Delete a Single User

3.2.3.4 Create users in batch

On the homepage, click User Number Configuration -> Click Batch Create, drop down to select the center number, number type, priority, user authority and enter the user number, user name and other information, click the submit button, successfully create batch users. A maximum of 1000 users can be added in batches at a time; to add numbers in batches, the number of digits must be the same, the number type is an external number and the number of outgoing calls is zero, and the number of first zeros must be the same, as shown in the figure:

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用户号码配置批量创建

中心号码：请选择 * 部门名称：请选择

起始号码： * 终止号码： *

号码类型：请选择 * 优先级：请选择 *

用户权限：请选择 *

自动录音 丢号服务 遇忙通知 短信服务 一卡一号

提交 取消

Figure 1 5: Create Users in Batch

提示

新增用户号码：成功【2】个，失败【0】个

确定

Figure 1 6: Create Users in Batch (2)

3.2.3.5 Delete users in batch

On the homepage, click User Number Configuration -> Click Batch Delete, enter the starting number and ending number, and click Submit. The users are successfully deleted in batches. You can only delete up to 1000 users in batch at a time, as shown in the figure:

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3.2.3.7 Search users

You can select information such as the center number or department name and enter some information such as the username or number and click the query button to successfully query the user information, as shown in the figure:

新增	修改	删除	批量创建	批量删除	刷新	中心号码: 请选择	部门名称: 请选择	号码类型: 请选择	用户查询:	Q 查询	当前位置 >	用户号码配置				
1	中心号码	部门名称	用户名	用户号码	号码类型	优先级	用户权限	摄像头	自动拨音	丢号服务	遇忙通知	短信服务	一卡一号	关机前转接	直通号码	无条件转接
1	1000		调度员名称二二	60001	调度席	1	国际漫游		禁用	禁用	禁用	禁用	禁用			
2	1000	112	调度员名称二二	60002	调度席	1	国际漫游		禁用	禁用	禁用	禁用	禁用			
3	1000		4G手机超长名称	11001	4G手机	3	内部分机		启用	禁用	禁用	禁用	禁用			
4	1000		11002	11002	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
5	1000		11004	11004	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
6	1000		11006	11006	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
7	1000		11007	11007	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
8	1000		11009	11009	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
9	1000		11010	11010	4G手机	1	市话		启用	禁用	禁用	禁用	禁用			
10	1000		11011	11011	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
11	1000		11012	11012	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
12	1000		11013	11013	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
13	1000		11014	11014	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			
14	1000		11015	11015	4G手机	3	市话		禁用	禁用	禁用	禁用	禁用			

Figure 2 0: Search Users

3.2. 4 grouping configurations

3.2.4.1 New group

On the homepage, click Group Configuration -> Click Add, drop down to select the center number, category, and input group name information, click the Submit button, the group is added successfully. The group member selection needs to determine the group classification first, and then the group members will be displayed, as shown in the figure:

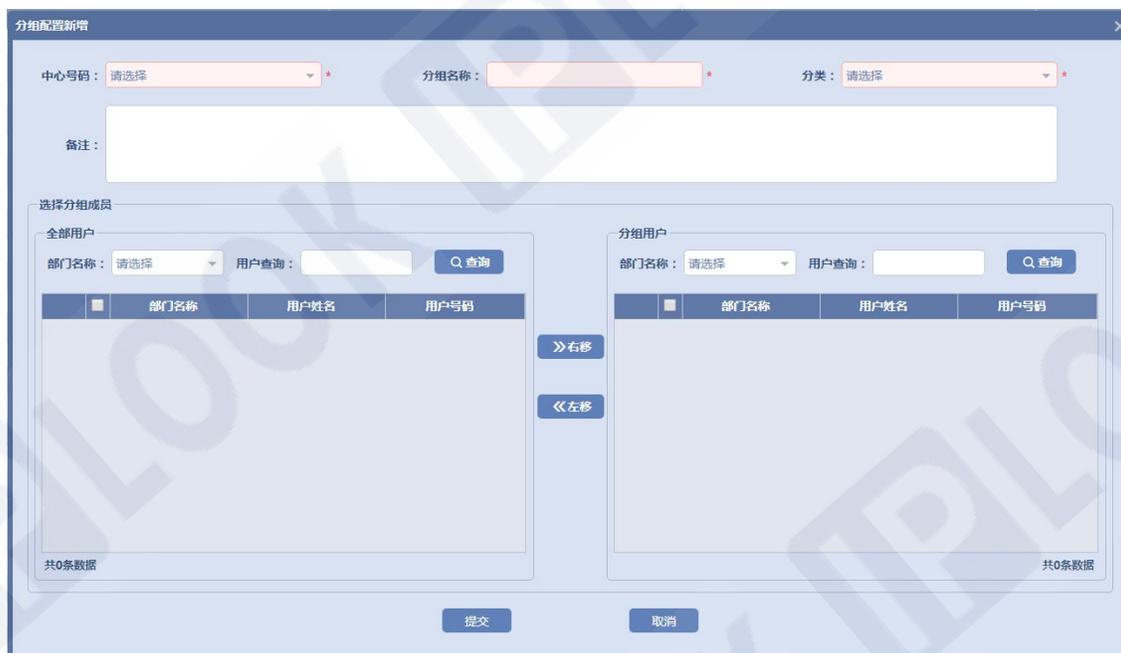


Figure 2 1: New Group

To add users to the group, you need to check the users in the list on the left and "move right" to the right group. The conference group can only add up to 64 users, as shown in the figure:

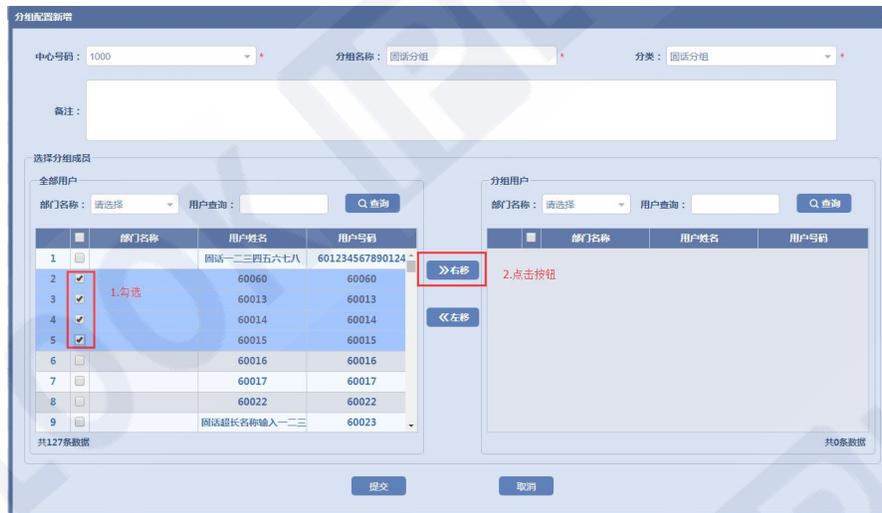


Figure 2 2: Add Users to Group

To delete members in the group, you need to check the user in the right list and "move left" to the left group, as shown in the figure:



Figure 2 3: Delete Users from group

After the user is successfully added, click "Submit".

3.2.4.3 Delete group

On the home page, click Group Configuration->Select a Group->Click Delete, and click the OK button in the prompt pop-up window to successfully delete the group, as shown in the figure:

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Figure 2 4: Delete Group

3.2.4.2 Modify Group

On the homepage, click Group Configuration->Select a Group->Click Modify, modify the related information of the group, click the OK button, the group modification is successful, as shown in the figure:



Figure 2 5: Modify Group

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3.2.4.4 View group details

On the home page, click Group Configuration -> Click Details to view the detailed information page of the group, as shown in the figure:



Figure 2 6: Group Details

3.2.4.5 Refresh the group configuration page

On the home page, click Group Configuration -> Click Refresh, the page is successfully refreshed, as shown in the figure:

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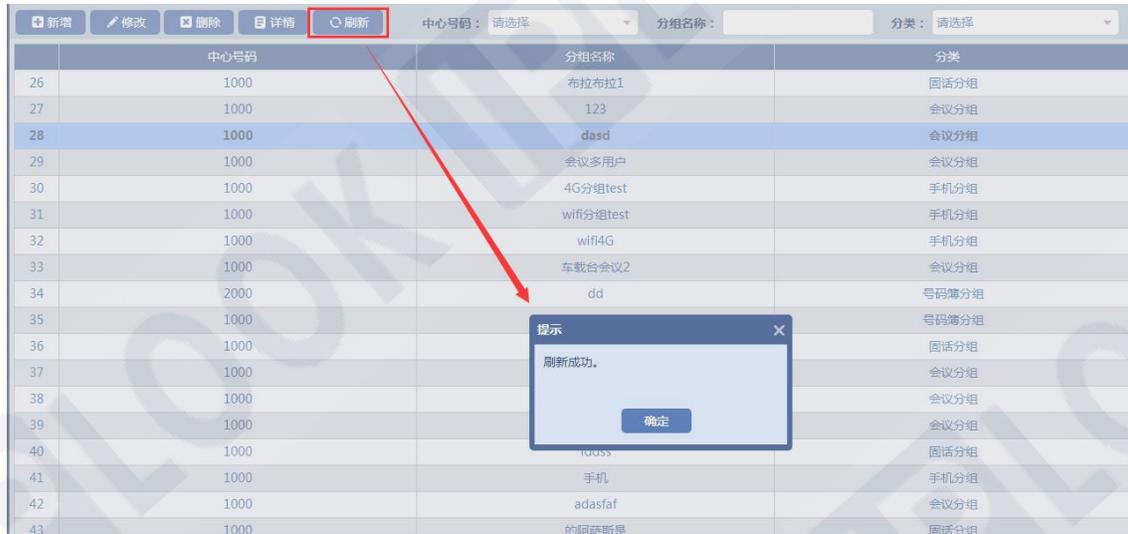


Figure 2 7: Refresh the Group Configuration Page

3.2.4.6 Search group

The group name supports fuzzy query, you can choose to drop down the center number, category and input part of the group name information, click the query button, and successfully query the group information, as shown in the figure:

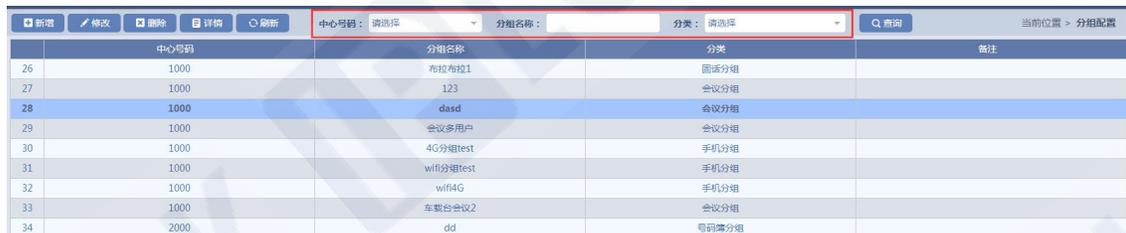


Figure 2 8: Search Group

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3.2.5 Outgoing rule configurations

3.2.5.1 New rules

Open the outgoing rule configuration on the homepage -> click Add, drop down to select outgoing permission and enter the called number, click the submit button, the addition is successful, as shown in the figure:



The screenshot shows a dialog box titled "出局规则配置新增" (Add Outgoing Rule Configuration). It contains two input fields: "被叫号码" (Called Number) and "出局权限" (Outgoing Permission). Both fields have a red asterisk indicating they are required. Below the fields are two buttons: "确定" (OK) and "取消" (Cancel).

Figure 2 9: Outgoing Rule Configurations

3.2.5.2 Delete rule

On the homepage, click Outgoing Rule Configuration->Select a Rule->Click Delete, and click the OK button in the prompt pop-up window to successfully delete the rule, as shown in the figure:

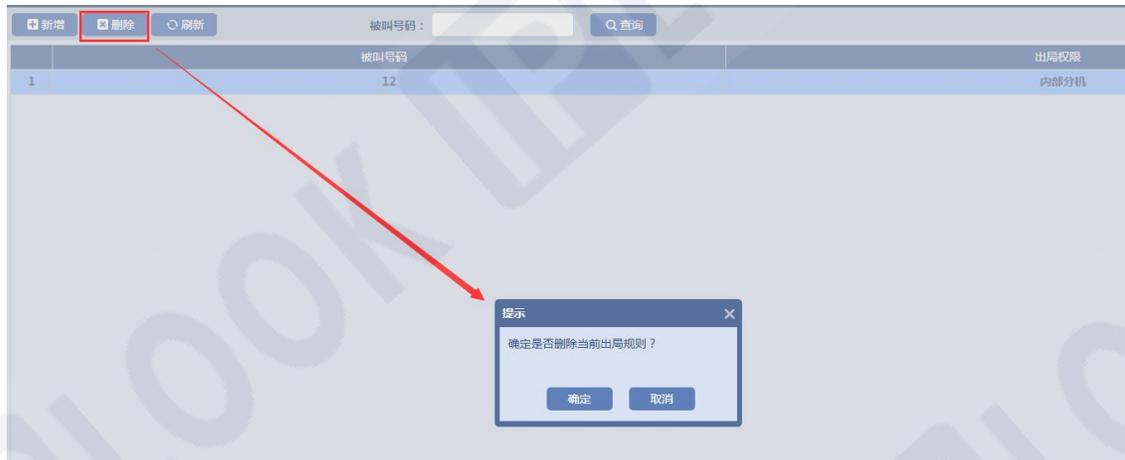


Figure 3 0 : Delete Rule

3.2.5.3 Refresh rules

On the home page, click Outgoing Rule Configuration -> Click Refresh, the page is successfully refreshed, as shown in the figure:

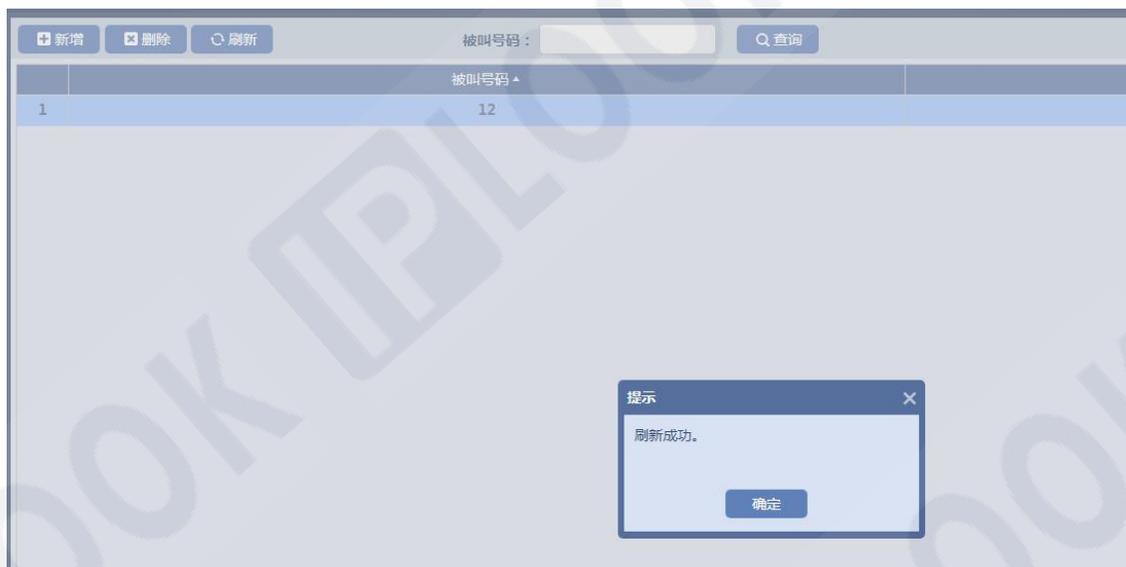


Figure 3 1 : Refresh Rules

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3.2.5.4 Search

Outgoing rules: the called number supports fuzzy query. Enter part of the called party information and click the query button to successfully query, as shown in the figure:

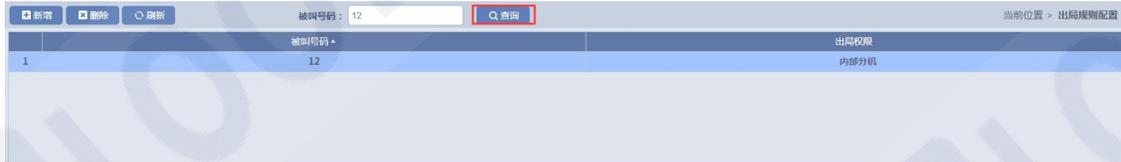


Figure 3 2: Search

3.2.6 System Configuration Query

3.2.6.1 New query

On the homepage, click System Query Configuration -> Click Add, drop down to select the query type and enter the query rules, click the submit button, and the addition is successful, as shown in the figure:

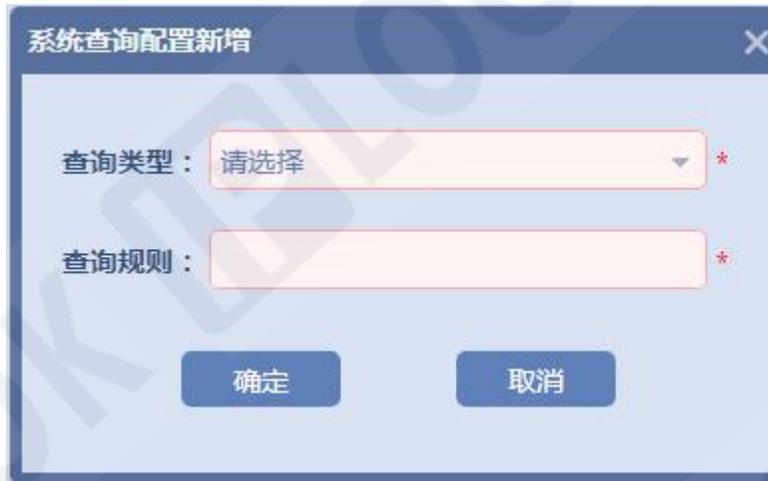


Figure 3 3: New Query

3.2.6.2 Delete query

On the homepage, click System query configuration -> select a query -> click delete, and click the OK button in the prompt pop-up window to successfully delete the query, as shown in the figure:

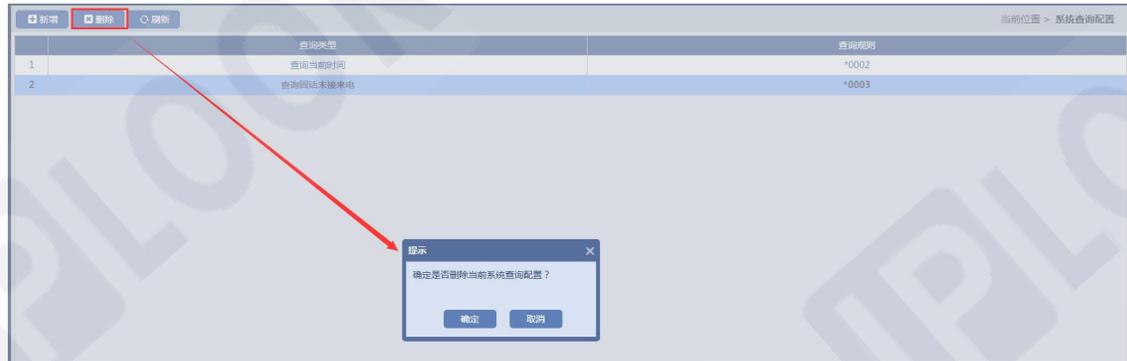


Figure 3 4: Delete Query

3.2.6.3 Refresh query

On the home page, click Outgoing Rule Configuration -> Click Refresh, the page is successfully refreshed, as shown in the figure:

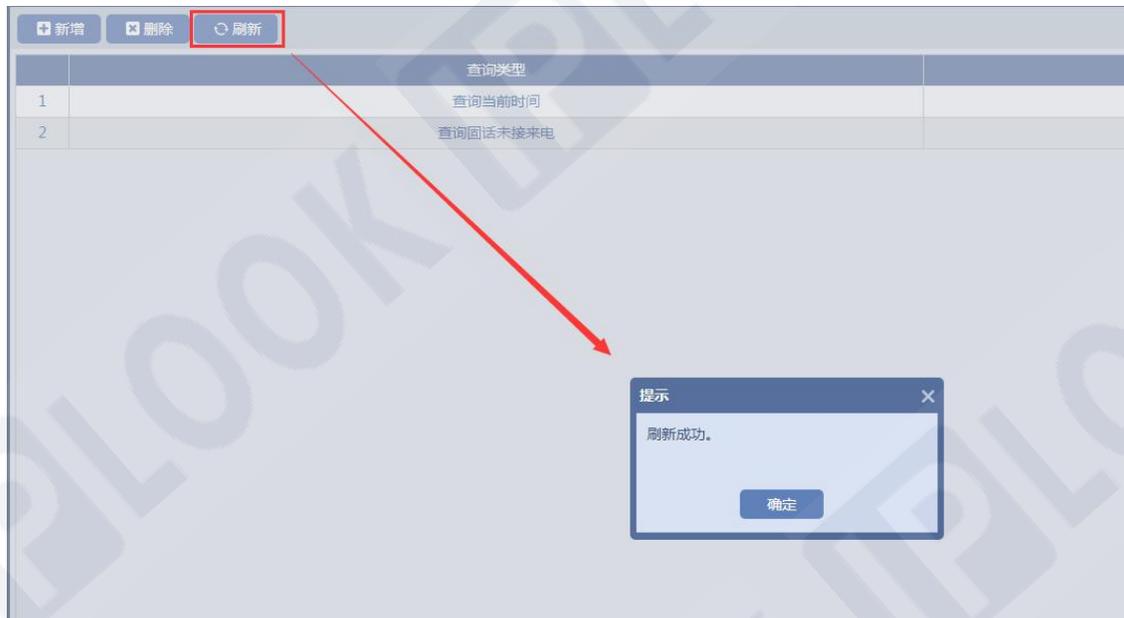


Figure 3 5: Refresh Query

3.2.7 Scheduling software configurations

Click on the scheduling software configuration on the main interface, follow the instructions on the page, enter the related address of the scheduling software and camera information, click the submit button, the configuration is successful, as shown in the figure:



Figure 3 6: Dispatch System Configurations

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3.2.8 Advanced Configuration

3.2.8.1 Recording server configuration

On the home page, click Advanced Settings -> Recording Server Configuration, enter the recording server IP address, click Submit, the recording service configuration is successful, where the collection address is configured with the recording software service IP, and the recording push address is configured with the dispatch server address LAN2, as shown in the figure:

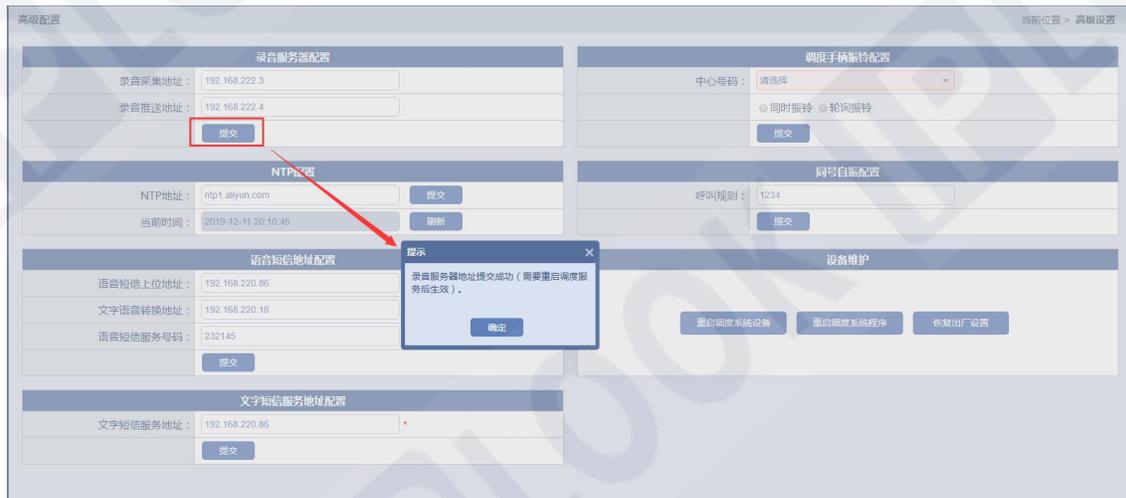


Figure 3 7: Recoding Server Configuration

3.2.8.2 Dispatch handle ringing configuration

On the homepage, click Advanced Settings -> Dispatch handle ringing configuration, drop down to select the center number, select the ringing mode, click Submit, the ringing configuration is successful. This configuration is aimed at the ringing mode of the handle when a common phone dials the central number or emergency call number in the dispatch software. It can be set to all handles ringing at the same time or the handle 1 starts polling ringing. as the picture shows:

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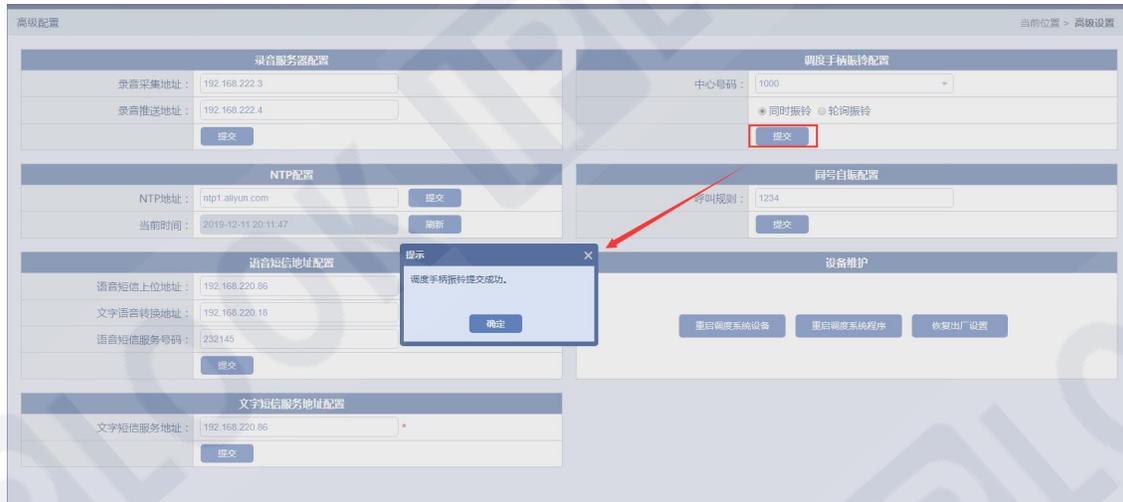


Figure 3 8: Dispatch Handle Ringing Configurations

3.2.8.3 NTP configuration

On the home page, click Advanced Settings -> NTP Configuration, enter the NTP address, click Submit, the NTP configuration is successful, as shown in the figure:

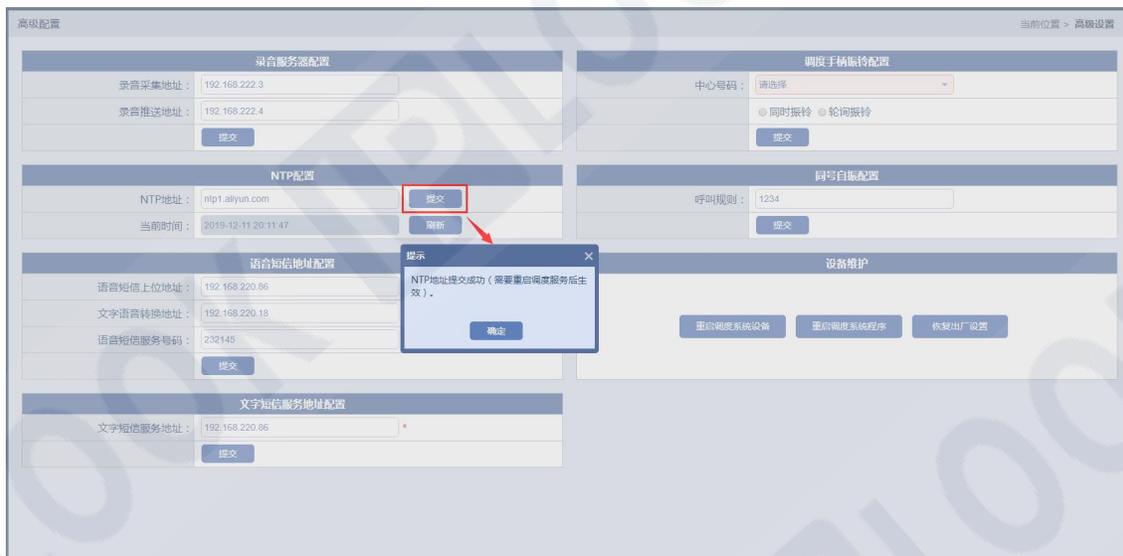


Figure 3 9: NTP Configurations

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3.2.8.4 Self-oscillation configuration of the same number

On the home page, click Advanced Settings -> Self-oscillation Configuration with the same number, and enter the corresponding configuration information. Click the submit button, the configuration is successful, as shown in the figure:

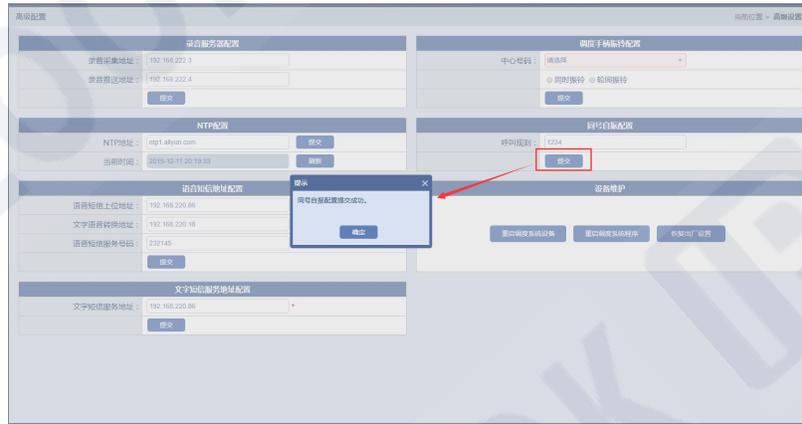


Figure 4 0: Self-oscillation configuration of the same number

3.2.8.5 Voice SMS address configuration

On the homepage, click Advanced Settings -> Voice SMS Address Configuration, and enter the corresponding configuration information. Click the submit button, the configuration is successful, as shown in the figure:

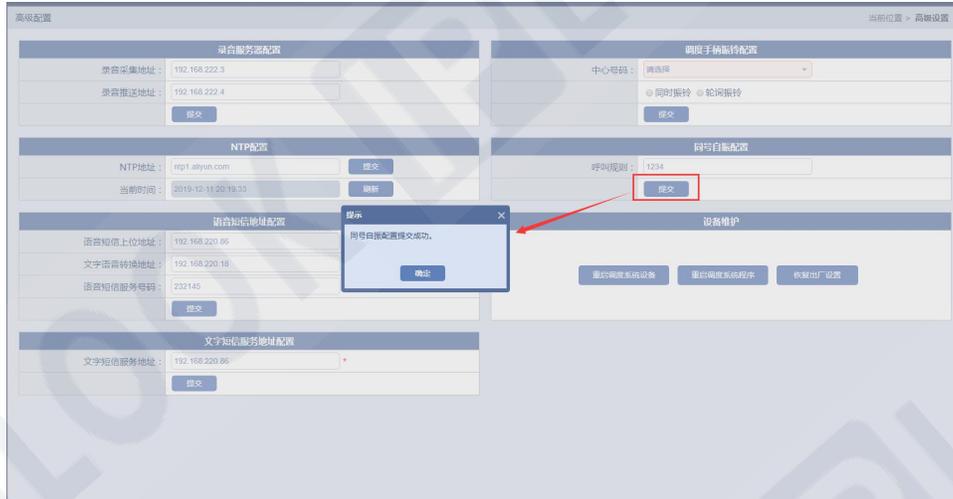


Figure 4 1: Voice SMS

3.2.8.6 Text SMS address configuration

On the home page, click Advanced Settings -> Text SMS Address Configuration, and enter the corresponding configuration information. Click the submit button, the configuration is successful, as shown in the figure:

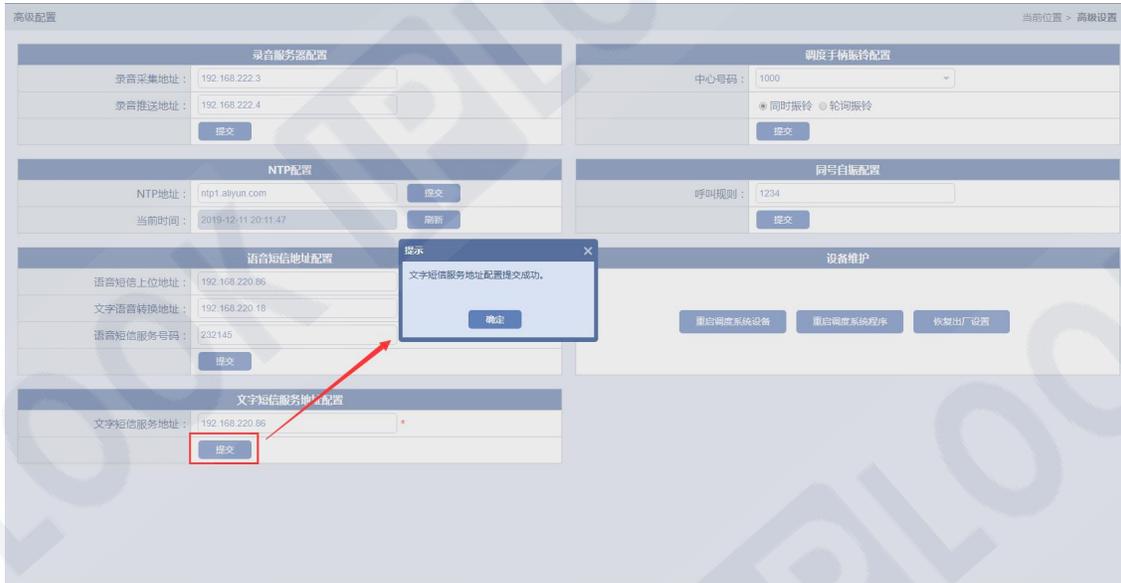


Figure 4 2: Text SMS address Configurations

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3.2.8.7 Equipment maintenance

On the homepage, click Advanced Settings -> Equipment Maintenance, and click the button in Equipment Maintenance to successfully perform the corresponding operation. Click Restart Dispatching System Equipment to restart the entire dispatching system equipment. Click to restart the scheduling system program to restart only the scheduling system program. Click Restore factory settings to clear all the information in the air conditioning network management, as shown in the figure:

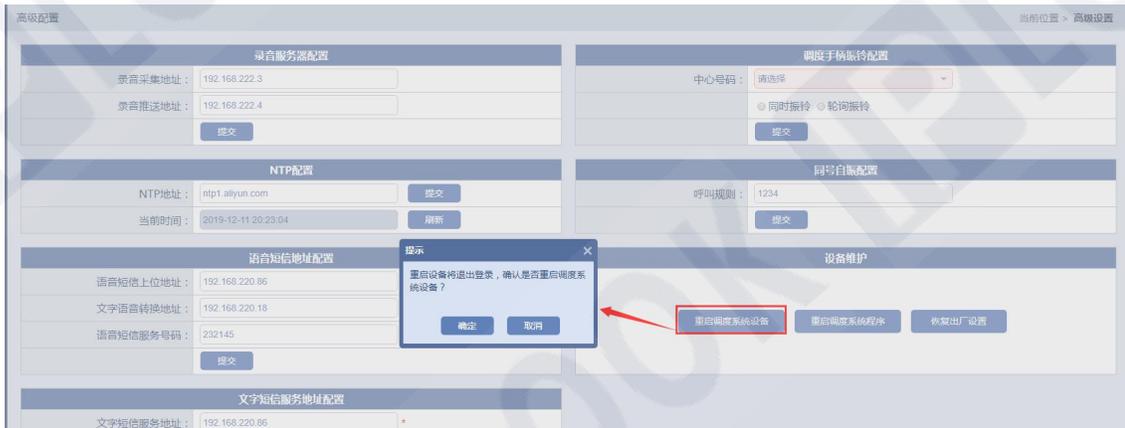


Figure 4 3: Equipment Maintenance (1)

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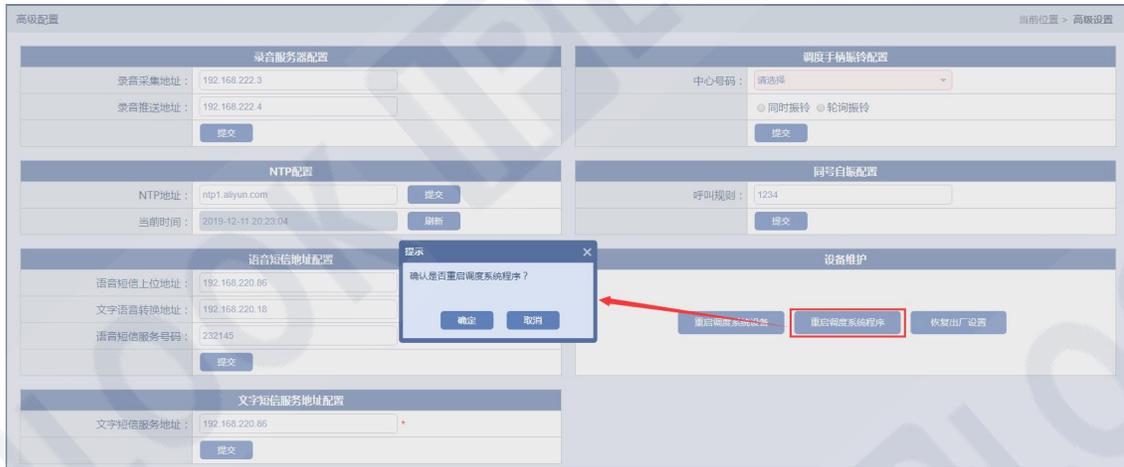


Figure 4 4: Equipment Maintenance (2)

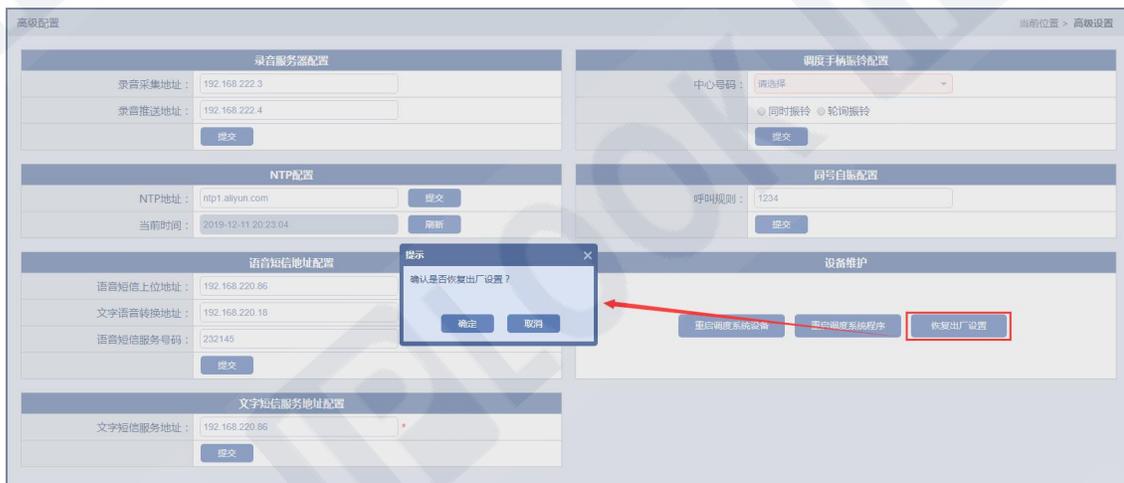


Figure 4 5: Equipment Maintenance (3)

3.2.9 Password modification

Click the homepage password modification, enter the password modification pop-up window, enter the user's original password, new password and confirm the new password, and click the confirm button to

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successfully modify the user password. Among them, if you modify the user password of user, you do not need to provide the original password, as shown in the figure:



The screenshot shows a 'Change Password' dialog box with the following fields and buttons:

- 用户: admin (dropdown menu)
- 原密码: (empty text box)
- 新密码: (text box, highlighted in red)
- 确认新密码: (text box, highlighted in red)
- Buttons: 确定 (OK), 取消 (Cancel)

Figure 4 6: Change Password



The screenshot shows a '提示' (Prompt) dialog box with the following content:

- Message: 密码修改成功。
- Button: 确定 (OK)

Figure 4 7: Change Password

3.2.10 User Log

Click the user log on the homepage to open the user operation log successfully, and you can view the operation log of the admin user or user on the network management information, as shown in the figure:

操作时间	操作人	操作终端	操作内容
2019-12-11 20:22:41	admin	192.168.220.108	admin用户登录成功。
2019-12-11 20:22:40	admin	192.168.220.108	admin用户注销。
2019-12-11 20:20:43	admin	192.168.220.108	用户【admin】操作：网号自拨配置呼叫规则修改为【1234】。
2019-12-11 20:17:03	admin	192.168.220.108	用户【admin】操作：文字短信服务地址配置：文字短信服务地址修改为【192.168.220.86】。
2019-12-11 20:14:27	admin	192.168.220.108	用户【admin】操作：提交语音短信地址配置 语音短信上位地址【192.168.220.86】 文字语音转地址【192.168.220.18】 语音短信服务号码【232145】。
2019-12-11 20:12:52	admin	192.168.220.108	用户【admin】操作：中心号码【1000】新转方式改为【同时旋转】。
2019-12-11 20:11:41	admin	192.168.220.108	用户【admin】操作：NTP地址修改为【ntp.laliyun.com】。
2019-12-11 20:11:13	admin	192.168.220.108	用户【admin】操作：录音服务器配置：录音采集地址修改为【192.168.222.3】、录音推送地址修改为【192.168.222.4】。
2019-12-11 20:10:40	admin	192.168.220.108	用户【admin】操作：NTP地址修改为【ntp.laliyun.com】。
2019-12-11 20:10:34	admin	192.168.220.108	用户【admin】操作：文字短信服务地址配置：文字短信服务地址修改为【192.168.220.86】。
2019-12-11 20:10:33	admin	192.168.220.108	用户【admin】操作：提交语音短信地址配置 语音短信上位地址【192.168.220.86】 文字语音转地址【192.168.220.18】 语音短信服务号码【232145】。
2019-12-11 20:10:31	admin	192.168.220.108	用户【admin】操作：NTP地址修改为【ntp.laliyun.com】。
2019-12-11 20:10:26	admin	192.168.220.108	用户【admin】操作：录音服务器配置：录音采集地址修改为【192.168.222.3】、录音推送地址修改为【192.168.222.4】。
2019-12-11 20:08:26	admin	192.168.220.108	用户【admin】操作：网架软件配置提交成功： 视频监控注册服务器修改为：【192.168.220.90】 更新状态服务器修改为：【192.168.220.88】 首次获取数据修改为：【192.168.111.111】 网架服务器IP修改为：【192.168.220.89】 NVRIP地址修改为：【192.168.220.190】 NVR端口：修改为：【8000】 NVR账户：修改为：【admin】 ISCP地址：修改为：【172.21.0.151】 ISCP端口：修改为：【36100】 ISCP账户：修改为：【admin】 用户【admin】操作：网架软件配置提交成功： 视频监控注册服务器修改为：【192.168.220.90】 更新状态服务器修改为：【192.168.220.88】 首次获取数据修改为：【192.168.111.111】

Figure 4 8: User log

3.2.11 About the system

Click on the homepage about the system, you can view the software related information and version number, as shown in the figure:

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Figure 4 9: About System

3.2.12 Other operations in the homepage

3.2.12.1 Online and offline display of device server

The online and offline status of the device server can be detected in the upper right corner of the homepage, green shows online, red shows offline, as shown in the figure:



Figure 5 0: System Online

3.2.12.2 Safe Exit

Click on the homepage to exit safely, you can exit the system successfully, as shown in the figure:

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4 common problems

1. During web network management login, after server network abnormality, database network abnormality, IIS abnormal restart, etc., log in to the network management again, often prompting other clients to have logged in:

Solution: You need to wait for the data to clear and return by itself and log in after waiting 5 minutes.

5 concluding remarks

This manual is suitable for users and field engineers.

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